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Aetna Medicare ID Cards for 2012

We have been notified by Aetna that they have recently been informed by their Aetna Medicare team that, in December, all existing Aetna Medicare PPO/ESA and Prescription Drug Plan (Aetna Standard RX and Aetna RX Plus) members will be receiving NEW 2012 MEMBER ID CARDS (whether or not they made changes during Annual Enrollment). Aetna's Annual Enrollment communications indicated that you would only receive a new card if you were changing plans. However, this will not be the case due to recent changes being made by Aetna Medicare to support requirements of The Centers for Medicare and Medicaid Services (CMS). The member ID numbers are not changing, but it will be important to use the new ID card. Below is the explanation Aetna has received. They anticipate that the cards will come with a note of explanation, but they are awaiting confirmation from the Aetna Medicare plan. They have also arranged to include a notice, alerting members about the new ID Card, inside the Annual Enrollment Confirmation statements which are being mailed at the end of November. They also posted a message on the Aetna Retiree Connection website (<u>www.ybr.com/aetna</u>).

Background

The Centers for Medicare and Medicaid Services (CMS) now requires the separate submission of Medicare Prescription Drug Plans claims from Medicare Advantage claims resulting in the need for unique identifiers on Medicare Advantage/Prescription Drug

plan and/or standalone Prescription Drug Plan ID cards issued by Medicare Advantage organizations and Part D Plan Sponsors. In order to comply with the new CMS claims submission reporting requirement, Aetna will be generating new ID cards to all existing Aetna Medicare members enrolled in Medicare Advantage (MA), Medicare Advantage with Prescription Drug plans and standalone Prescription Drug Plans for 2012. Please note: There will be no change in the member services telephone number for the Aetna retiree group ID cards.

CONTACT ARA!

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Marilyn Wilson, Editor